

CHALET LES MONTS - TERMS AND CONDITIONS

Definitions

« The client(s) » include all individuals named on the booking form and/or any booking taken from a business, firm or corporate entity.

“Party Leader” includes the person signing the booking form and/or any business, firm or corporate entity making or placing a booking and/or any person signing on behalf of the business, firm or corporate entity.

All bookings at “Chalet Les Monts” are subject to the following terms and conditions:

Reservation

No contract exists between “Chalet Les Monts” or Ivor and Marie-Odile Record (the owners) and the client(s) making the reservation until a deposit of 25% of the full payment (total cost) and the booking form signed by the Party Leader have been received. The Party Leader guarantees payment in full of the total cost and does so on behalf of and with the consent of all others for whom the booking is made.

Payment

The balance of the cost must be made at least 9 weeks prior to arrival. For bookings made within 9 weeks of arrival, the full payment must accompany the booking form.

Should full payment not be received by the due date, we reserve the right to cancel your booking and apply the undermentioned cancellation charges.

Cancellations

Cancellations by the Client – All cancellations must be made in writing by the Party Leader. The following cancellation charges apply :

More than 9 weeks before arrival	Deposit only
4 -8 weeks of arrival	40% of total cost
2 - 4 weeks of arrival	60% of total cost
0 - 2 weeks of arrival	100% of total cost

If we cancel

In the unlikely event that we are obliged to cancel your holiday prior to departure, you will be notified and will receive a full refund. We reserve the right to cancel your holiday without refund as a result of unusual and unforeseeable circumstances beyond our control which include but are not limited to acts of God, force majeure, war or threat of war, riots, civil strife, terrorist activity, industrial dispute, acts of government, natural or nuclear disaster, adverse weather conditions, fire, closure of ports and airports or similar events.

Insurance

It is a condition of booking that all clients have full holiday insurance, including medical, winter sports, cancellation and third party cover. Evidence of adequate travel and holiday insurance cover for each person on the booking form must be provided to “Chalet Les Monts” at least 9 weeks prior to arrival or at the time of booking if later. “Chalet Les Monts” or its owners reserve the right to terminate the booking and impose cancellation charges in the even that such evidence is not provided.

Responsibilities

Our responsibilities

We undertake to provide the holiday as described on our “Web Site. We reserve the right to make changes and alterations and you will be informed whenever possible before your booking is confirmed. However we undertake not to impose any surcharges. Once your holiday has been booked, the price will not alter.

Your responsibilities

You are responsible for your own insurance, travel documents and travel arrangements. Transport, hotels, restaurants, sports and activity providers and other similar services are not under our control and we therefore shall not be liable for any act or omission on their part. Clients undertake to behave in such a way, as not to disrupt the enjoyment of others or damage the reputation of “Chalet les Monts” or its owners. We reserve the right to terminate without compensation or refund the holiday of any person not upholding these conditions and we shall have no further obligation to that person. Any damages to the chalet or its contents will be charged to the client and must be settled before departure. The person signing the booking form accepts these conditions on behalf of the client(s) and shall be responsible for all actions, loss, damages and costs caused by any client(s). They shall indemnify us (the owners) against any claims including legal costs made against the company by any person.

Other groups

We reserve the right to have other parties staying in the chalet unless the whole chalet is taken.

Drinks

We provide a fixed amount of aperitif for the week. Further supplies can be purchased from the proprietors.

Refunds

No refunds in respect of meals not taken will be given

Delays

“Chalet Les Monts” or its owners shall not be liable for any delays prior to arrival at your accommodation or during the course of any holiday brought about by weather conditions, strikes, traffic congestion or any other circumstances whatsoever, whether foreseen or unforeseen.

Complaints

In the unlikely event that you should have cause for complaint during your stay, please inform us immediately so that we may take the appropriate action without delay. We cannot subsequently accept a complaint that has not been brought to our attention during the course of your holiday.

Jurisdiction

These conditions and any contract to which they apply are governed and construed in accordance with English law and are subject to the jurisdiction of the courts of England and Wales. All disputes arising from the interpretation, fulfilment, non-fulfilment or application of this contract will be subject to the jurisdiction of the courts of England and Wales.